# Open development of CoronaMelder







Today: Why develop in the open?

# Hi, I'm Edo Plantinga



Artificial intelligence

Project manager for digital government

Communitymanager of CoronaMelder





coronamelder.nl/en/



Why develop in the open?

> Trust

> Quality

> Collaboration

> Engagement



Timeline



Let there be 2

# Safe against corona.nl

1. One goal: controlling the virus. 2. Based on scientific insight and demonstrably effective. 3. Proven to be reliable and based on expertise. 4. The use of the application is by definition temporary. ▼ 5. No persons may be identified. 6. Minimal use of data. 7. No central storage of personal data. 8. Secure and protected from abuse. 9. User friendly and accessible. ▼ 10. Never through coercion by governments or third parties.

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Appathon



Team of gov + external experts formed
10 principles embraced
Community grew from 300 → 3000
Something something
Regional test (mid August)

. .

Law passed & national launch (mid October) > 3 M downloads at day 5 (18% of population)



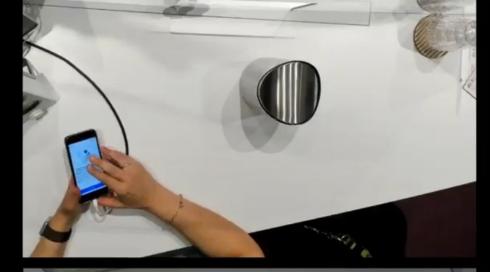
Some features of the project













Nathanja is blind en opent CoronaMelder voor het eerst



## Community contributions

Long tail

accessibility recommendations, translations, troubleshooting, tech docs, UI suggestions, design feedback, finding people for UX testing, community website, setting up Github....

- >25k Slack posts
- Backend source code
- User research > 500 respondents
- Test community
- Safe Against Corona dashboard
  - → website





 Watch → 29 ☆ Star

183

Y Fork

52

<> Code

(!) Issues 14

Pull requests 2

Actions

Projects 1

■ Wiki

Security

### Update website status

Browse files

As a Minister of Health, Welfare and Sport, I am hereby publishing the CoronaMelder.nl website.

I would like to take this opportunity to express my gratitude towards all the people that have contributed towards the CoronaMelder app and all other supporting projects such as this website. A special thank you goes out to all the volunteers that have helped out with designs, code, documentation, security, privacy, constructive feedback and more. Thanks to your relentless support, criticism and aid, the quality of the app will surely be higher than it would have been otherwise. Hopefully the CoronaMelder app will allow people in The Netherlands to live healthier, more freely and more prosperously. May this commit be an acknowledgement of your commitment towards this goal.

P production (#110) ACC-2020-10-13-0856 ... 3.0.0



HugoDeJonge committed on 17 Jul Verified 1 parent f6588b4 commit ce16c03b221c1ba1f18035f3a11907039c663871 <> Code

(!) Issues 14

Pull requestr

Thanks!

se files

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1 parent f6588b4

commit ce16c03b221c1ba1f18035f3a11907039c663871

Showing 1 changed file with 1 addition and 1 deletion.

Unified

Split



Challenges to openness

# Challenges

Expectations: 100% open source?

Political environment: Github first?

House of Representatives

Publishing results of pentests



So... develop in the open...

### > Trust:



> Quality:



> Collaboration:



> Engagement:









Thank you! Questions?